

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability		Severity		Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Slips and trips	Staff and visitors may be injured if they trip over objects or slip on spillages	1	Highly Unlikely	3	Over 3 Day Injury	Low Priority	We carry out general good housekeeping. All areas are well lit including stairs. There are no trailing leads or cables. Staff keep work areas clear, e.g. no boxes left in walkways, deliveries stored immediately, offices cleaned each evening. <b>Sept 2016</b> - New Cleaning schedules put in place to ensure more efficient cleaning	Not at this time - review on an occurrence of serious accident or near miss caused by this	All staff, supervisor to monitor	Raise and address in regularly monthly meetings	Ongoing
Trampoline Structure	Staff and visitors may be injured if the equipment is not safe	3	Possible	3	Over 3 Day Injury	Medium Priority	The equipment has been designed, manufactured and installed by Luna Trampolines who are industry leading suppliers of trampoline equipment.	Obtain insurance information annually.	All Managers	To be completed annually	Ongoing
							The equipment has been structurally engineered and independently audited for safety.	Renew annual audit.	All Managers	To be completed annually	Ongoing
							Perform daily / weekly / monthly inspections in accordance with the operations manual and record all details and advise Manager of all defects found immediately and perform a specific risk assessment and implement a correction plan.	Constantly monitor checks, report all major damages to Luna	All Managers	Ongoing	Ongoing
							Trampoline equipment will be cleaned daily as detailed in the companies operations manual.	Not at this time - review on an occurrence of serious accident or near miss caused by this	All Managers	N/a	N/a
Staff and visitors may be injured if the equipment develops a defect	2	Unlikely	3	Over 3 Day Injury	Low Priority	Daily checks to be carried out, recorded and appropriate actions taken i.e. either in house repair, or report for external repair.	Not at this time but will review constantly and implement changes if need be	All Managers	N/a	N/a	
						Manufacturer to perform thorough inspections and maintenance on equipment at quarterly intervals.	Not at this time but will review constantly and implement changes if need be	All Managers	N/a	N/a	

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Defective Trampoline Equipment						Staff training provided for in-house safety checking of the equipment - training acknowledgement to be documented in staff HR file.	Not at this time but will review constantly and implement changes if need be	All Managers	N/a	N/a	
	Staff and visitors may be injured if a trampoline bed fails	3	Possible	3	Over 3 Day Injury	Medium Priority	Trampoline beds are to be inspected and recorded daily with any defective beds put out of commission and replaced.	Not at this time but will review constantly and implement changes if need be	All Managers	N/a	N/a
	Staff and visitors may be injured if a trampoline bed fails	3	Possible	3	Over 3 Day Injury	Medium Priority	Trampoline beds have a safety net installed directly below prevent users falling to the floor should a bed split whilst in use. Daily, Weekly and Monthly Checks all take place and are signed off by managers	Not at this time but will review constantly and implement changes if need be	All Managers	N/a	N/a
High Level Cleaning	Staff may be harmed if they attempt to clean equipment in out of reach areas.	3	Possible	3	Over 3 Day Injury	Medium Priority	High level cleaning is to be performed annually as a minimum by qualified contractors	Not at this time - review on an occurrence of accident or near miss	All Managers	N/a	N/a
							Only adults should be allowed to carry hot drinks and it is advisable to carry 2 drinks per adult.		All staff, supervisors to monitor	N/a	N/a
							Ensure tables are adequately spaced to allow for trays to be carried with ease to the relevant destination.		All staff, supervisors to monitor	N/a	N/a
							Staff to regularly check that all tables are level and stable		All staff, supervisors to monitor	N/a	N/a

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Hot Foods and Liquids	Children Adults, and Staff members may be harmed if a tray is dropped or a table is knocked over	2	Unlikely	3	Over 3 Day Injury	Low Priority	Staff to regularly check that all tables are level and stable	Not at this time - review on an occurrence of accident or near miss	All staff, supervisors to monitor	N/a	N/a
							All hot water taps in the toilets must be thermostatically controlled at a temperature of 43 degrees Celsius or lower		All staff, supervisors to monitor	N/a	N/a
							When placing hot food / drinks on a table ensure it is placed in the centre of the table, out of reach of children and warn the adult of the temperature		All staff, supervisors to monitor	N/a	N/a
							Roof Netting Installed to Dodgeball Area in September 2016 to eridicate potential stray dodgeballs landing in the café area		N/A	N/a	N/a
	Staff and visitors may sustain injuries when colliding with other				Medium	Marshalls are employed to observe and enforce the companies "rules of bounce" which includes enforcing 1 person per 20 bed policy. Marshals operate to a 3 strike policy as outlined in the operations manual	Not at this time - review on an occurrence of serious accident or near miss caused by this	All staff, supervisors to monitor	Ongoing	Ongoing	
						Marshalls are suitably trained in the companies "rules of bounce" and are given regular toolbox talks	Updated HR file will record all training provided. Review of staff documents to take place every 6 months	All staff, supervisors to monitor	Next Review December 2021	n/a	

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Collisions	users either when using trampoline equipment or during a session change	4	Probable	2	Minor Injury	Medium Priority	All patrons are required to sign a risk awareness statement and waiver which provides all safety rules. All signed waivers are stored safely for future reference or computerised version linked to members account	Not at this time - review on an occurrence of accident or near miss	All staff, supervisors to monitor	Ongoing	Ongoing
							Queuing system in place for entrance to trampoline beds and court monitors trained to manage traffic control during the changeover. Initial entrance to trampoline area control by court monitor	Not at this time - review on an occurrence of accident or near miss	All staff, supervisors to monitor	Ongoing	Ongoing
Trampoline Equipment Netting	Staff and visitors could obtain injuries if they become entangled with the netting within and around the structure	1	Highly Unlikely	2	Minor Injury	Low Priority	Basketball ball equipment will not have any hoop netting installed to removed this as a potential problem. Before opening we installed padding to the steel ring and we inspect daily for damage.	Not at this time - review on an occurrence of accident or near miss	All Managers	n/a	Done
		2	Unlikely	3	Over 3 Day Injury	Low Priority	Restraint netting above the angled trampoline beds has been installed in accordance with ASTM 2970-13. We perform daily checks as part of the opening procedure	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
		3	Possible	3	Over 3 Day Injury	Medium Priority	Restraint netting at user level has a 25mm gauge and is considered by the ASTM 2970-13 to be a no holds netting mitigating the possibility entrapment. We Perform daily checks as part of the opening procedure.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing

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		3	Possible	3	Over 3 Day Injury	Medium Priority	Dividing netting at user level has a 25mm gauge and is considered by the ASTM 2970-13 to be a no holds netting mitigating the possibility entrapment. We Perform daily checks as part of the opening procedure	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
Insufficient Supervision	Staff and visitors could sustain injuries if they are not marshalled to ensure adherence to "Rules of Bounce"	3	Possible	3	Over 3 Day Injury	Medium Priority	It is the companies policy to have 1 marshal per 20 active trampoline beds during operating times. This is better than the guidelines set out in ASTM 2970-13.	Bi yearly Review each marshals accident statistics to ensure that they are performing their duties diligently.	All Managers	Ongoing	Ongoing
Equipment Misuse	Staff and visitors could sustain injuries if they misuse the equipment and fail to adhere to the "Rules of Bounce"	3	Possible	3	Over 3 Day Injury	Medium Priority	Patrons are supervised by marshals but in the event of inappropriate behaviour, the patron will be reminded of the "rules of bounce" and given a strike. Should the client achieve 3 strikes for flaunting site rules then they will be asked to leave the facility.	Marshals need refresher training on a 6 month basis. Refresher Training Days have taken place on 19.05.2017, 29.11.2016 & 30.03.2017	All Managers	Ongoing	n/a
Contamination	Staff and Customers that come into contact with bodily fluids	2	Unlikely	4	Major Injury or Condition	Medium Priority	Marshalls are trained In the safe collection and disposal of bodily fluids and the companies operating procedures for dealing with spillage and disposal of waste.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
Manual Handling	Staff may be harmed when lifting heavy or awkward items	2	Unlikely	3	Over 3 Day Injury	Low Priority	All staff are given manual handling training which details appropriate lifting techniques. We keep all records of training in our HR file	Review of staff documents to take place every 6 months	All Managers	Next Review December 2021	n/a
Violent / Abusive Behaviour	Staff and visitors could be harmed by other abusive customers	3	Possible	2	Minor Injury	Low Priority	Marshalls are advised and trained not to resist a robbery	Not at this time - review on an occurrence of accident or near miss	N/A	N/A	N/A

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Cleaning Chemicals	Staff and visitors may come into contact with substances / products which are hazardous	1	Highly Unlikely	1	Trivial	No Action required	COSSH training provided both in-house (Level 1) and externally for level 2.	Review of staff documents to take place every 6 month	All Managers	Next Review December 2021	N/A
		1	Highly Unlikely	1	Trivial	No Action required	All substances are stored in a dedicated, locked COSSH cupboard which is accessible by level 2 trained staff only.		All Managers	Next Review December 2021	N/A
Electricity	Staff and visitors could sustain injury through faulty electrical requirements	2	Unlikely	4	Major Injury or Condition	Medium Priority	All staff are trained to identify faulty equipment which is then reported to the manager who will decommission the item and have it either replaced or repaired.	Annual PAT testing of electrical items is required. Latest PAT test took place in March 2018	All Managers	Next Review December 2021	N/A
Confined Space	Staff may panic when working in confined space	2	Unlikely	2	Minor Injury	Low Priority	Staff are trained at the point of induction on the proposed routes beneath the equipment for daily inspections. Only trained staff will be allowed to go underneath the equipment	Training to be carried out with every new staff member	All Managers, all staff	At Induction	Ongoing
							Staff are provided with PPE appropriate for working beneath the trampoline equipment including a communication radio to contact other staff members if required.	Perform monthly PPE checks	All Managers, all staff	Monthly Task	Ongoing
Child Security	Children lost or "stolen". Children exiting the building without a responsible adult.	1	Highly Unlikely	4	Major Injury or Condition	Low Priority	Keep the fire doors closed but not locked. We Perform daily checks as part of the opening procedure and mention the location and instructions to only use the fire doors in case of emergency verbally in safety briefing	Not at this time - review on an occurrence of accident or near miss	All Managers	Monthly Task	Ongoing
							Ensure that the staff are familiarised with the location of the doors and familiarised with emergency and fire procedures	Not at this time - review on an occurrence of accident or near miss		Weekly / Monthly	Ongoing

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					Ensure that that accompanying parents are suitably informed that all children remain their responsibility at all times	Not at this time - review on an occurrence of accident or near miss		Weekly / Monthly	Ongoing		
Cuts	Staff and customers who come into contact with cutlery	2	Unlikely	2	Minor Injury	Low Priority	All crockery to be washed in the kitchen and collected using trolleys provided to ensure the safe transport of the crockery to avoid incidents	Install appropriate signage and marshal the food zones regularly	All Managers, all staff	daily	Ongoing
										daily	Ongoing
										daily	Ongoing
										daily	Ongoing
Evacuation - Fire	Staff and customers could be subject to burns or asphyxiation	2	Unlikely	4	Major Injury or Condition	Medium Priority	Holding regular fire drills and evacuations along with periodic fire training and testing of alarms. Management must follow the processes set out within the operations manual and ensure all paperwork is completed correctly. Once completed update the risk assessment accordingly.	Regular review of Fire Documents. Next review to take place May 2019	All Managers	Next Review December 2021	Ongoing
Inadequate First Aid Supplies	Staff, Adults and Children could be put at risk if facilities are not kept up to date and any potential injury could be worsened as a result	3	Possible	2	Minor Injury	Low Priority	The responsible first aider must record any accidents they are made aware of and ensure that the box contents are replenished. First aid stock checks to be performed and recorded on a weekly basis.	Not at this time - review on an occurrence of accident or near miss	All Managers	Weekly / As Required	Ongoing

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Materials For In-house Repairs To Trampoline Equipment	Customers could sustain injury through failure of materials used for repair	2	Unlikely	3	Over 3 Day Injury	Low Priority	Only materials supplied and approved by the manufacturer are to be used in product repairs. Our manufacturers have provided basic repair and maintenance training to full time staff members	Not at this time - review on an occurrence of accident or near miss	Luna	As Required	Done
							The emergency repair kit is to be replenished to the minimum stock levels so that any issues can be dealt with timely. Emergency repair kit contents are reviewed and recorded weekly.	Not at this time - review on an occurrence of accident or near miss	All Managers	Weekly / As Required	Ongoing
Entrapment	Staff and customers could sustain injury whilst moving from bed to bed	2	Unlikely	2	Minor Injury	Low Priority	Warning of dangers features in safety video and is verbally relayed by class instructors	N/A as the briefing video is mandatory to all customers before using equipment	N/a	N/a	N/a
Young Workers	Any employee under the age of 18 to be protected and fully trained by the management staff to ensure they perform effectively and are not placed in difficult situations with customers.	3	Possible	2	Minor Injury	Low Priority	Management to be fully aware of the age range and experience of staff member, ensuring that that young persons are trained so that they identify any potential violent incidents and understand what situations need to be escalated to a manager.	All employees are to be regularly audited to ensure they operate within the confines of the companies policies.	All Managers	Monthly Task	Ongoing
							All patrons are required to sign a risk awareness statement and waiver which provides all safety rules. All signed waivers are linked to clients record for reference.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing



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Trampoline Equipment	Staff and customers could sustain injury whilst using the equipment	3	Possible	4	Major Injury or Condition	High Priority	All patrons are required to watch the education video to ensure that they are fully aware of the dangers of using the equipment inappropriately. Staff are trained to ensure all customers using the equipment have a mark on their wristband to confirm they have watched the video and are wearing Ascent Trampoline socks. Staff are trained to ensure spectators do not use the equipment at any time. The education video area is covered by CCTV for period of 7 days as proof that they have been duly informed.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
							Suitable safety signage is to be installed throughout the building detailing the "rules of bounce" with all rules being strictly enforced by marshals. The education video area is covered by CCTV for period of 7 days as proof that they have been duly informed.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
Trampoline Equipment Dodgeball and Basketballs	Staff and customers could sustain injury whilst using the equipment	2	Unlikely	2	Minor Injury	Low Priority	All patrons are required to sign a risk awareness statement and waiver which provides all safety rules. All signed waivers are linked to clients record for reference.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
							All patrons are required to watch the education video to ensure that they are fully aware of the dangers of using the equipment inappropriately. The education video area is covered by CCTV for period of 7 days as proof that they have been duly informed.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
							Suitable safety signage has been installed throughout the building detailing the "rules of bounce" with all rules being strictly enforced by marshals. The education video area is covered by CCTV for period of 7 days as proof that they have been duly informed.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing

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Work at Height	Staff Members	1	Highly Unlikely	4	Major Injury or Condition	Medium Priority	Staff must ensure they abide by the 'Work at Height' Checklist found in their personal files	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
Underage Use	Customers could sustain injury through collisions	1	Highly Unlikely	4	Major Injury or Condition	High Priority	Age Restrictions in place clearly stated on website and waiver terms and conditions. Receptionists trained to check ages on entry Court Monitors Trained to identify at risk children	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
Unauthorised Access	Customers and staff could sustain injury through over crowding or a lack of knowledge of park rules if they haven't undertaken the briefing process	1	Highly Unlikely	3	Over 3 Day Injury	High Priority	All Users allocated colour band for their session. 2 hour session users are allocated 2 different colours. Hourly PA announcements put out to control banded sessions. Court Monitors trained to identify users by colour bands. Colour band schemes evident on signage around the park. Restricted number of spaces on booking system linked to web booking.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
Overcrowding	Customers and staff could sustain injury through collisions or the impact of overcrowding causing structural issues	1	Highly Unlikely	4	Major Injury or Condition	High Priority	Restricted Number of spaces on booking system linked to web booking. Flexibility in allocation of court monitors to cover busy areas	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing

The Following are risks associated with use of the Climbing Wall / Traverse Wall

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Slips Trips and Falls	Staff and Participants	2	Unlikely	2	Minor Injury	Medium Priority			Ongoing	All patrons are required to watch the education video to ensure that they are fully aware of the dangers of using the equipment inappropriately. The education video area is covered by CCTV for period of 7 days as proof that they have been duly informed.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
										The section is cordoned off when not open to the public. Court Marshals will always be nearby in the event of injuries	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
										At all times there will be a First Aid Kit available in the First Aid Room. There will also always be trained First Aider on shift in the event of an incident.	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
Underage Use of the Wall	Participants	1	Highly Unlikely	4	Major Injury or Condition	High Priority			Ongoing	Receptionists trained to check ages on entry. When signing of a Waiver / Jumper Consent form the date of birth is always checked and anybody aged 4 and under will not be allowed to use the Climbing / Traverse Wall. To ensure the staff member monitoring the wall knows who is allowed / not allowed on the wall, relevant colour wristbands are issued at reception and then checked before allowing access to the wall	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing
										Court Monitors Trained to identify at risk children	Not at this time - review on an occurrence of accident or near miss	All Managers	Ongoing	Ongoing

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Spinning Holds	Staff and Participants	3	Possible	2	Minor Injury	High Priority	Daily checks to be carried out, recorded and where appropriate actions taken i.e Tighten Holds	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Injuries Sustained from Jumping / Falling off the Walls	Staff and Participants	3	Possible	4	Major Injury or Condition	High Priority	All patrons are required to watch the education video to ensure that they are fully aware of the dangers of using the equipment inappropriately. The education video area is covered by CCTV for period of 7 days as proof that they have been duly informed.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Injuries Sustained from Incorrect Use of the Equipment	Staff and Participants	3	Possible	4	Major Injury or Condition	High Priority	All patrons are required to watch the education video to ensure that they are fully aware of the dangers of using the equipment inappropriately. The education video area is covered by CCTV for period of 7 days as proof that they have been duly informed.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
	Staff and Participants	3	Possible	4	Major Injury or Condition	High Priority	Staff are trained to ensure no participant uses the crash mat as a running mat and discourages any improper use of the equipment in this way	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Innappropriate Behaviour	Staff and Participants	3	Possible	2	Minor Injury	High Priority	The section is cordoned off when not open to the public or not manned by a member of staff. Court Marshals will always be nearby in the event of inappropriate behaviour	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing

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<b>The Following are risks associated with use of the Meltdown Feature</b>											
Sudden deflation of inflatable surround.	Participants	2	Unlikely	2	Minor Injury	Low Priority	Meltdown is always manned when in use so if the inflatable deflates the operator will immediately stop the ride and evacuate the participants	Not at this time - review on an occurrence of accident or near miss	Meltdown Operator	Ongoing	Ongoing
The motion base is rocking & unstable.	Participants	2	Unlikely	2	Minor Injury	Low Priority	Meltdown is always manned when in use so if the motion base is rocking or becomes unstable the operator will immediately stop the ride and evacuate the participants	Not at this time - review on an occurrence of accident or near miss	Meltdown Operator	Ongoing	Ongoing
The view of the operator is obstructed by an audience member	Participants	1	Highly Unlikely	2	Minor Injury	Medium Priority	Meltdown is always manned when in use so in the event of this happening the operator will Stop the ride immediately and evacuate the players and ensure the view is no longer blocked before recommencing use	Not at this time - review on an occurrence of accident or near miss	Meltdown Operator	Ongoing	Ongoing
Trip Hazard from trailing cables	Participants and Staff	1	Highly Unlikely	2	Minor Injury	Medium Priority	Ensure all trailing cables & cords are taped to the sub floor or covered with a suitable matting or trunking.	Not at this time - review on an occurrence of accident or near miss	Meltdown Operator	Ongoing	Ongoing

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Untrained Operator	Participants and Staff	3	Possible	4	Major Injury or Condition High Priority	Before being allowed to Operate the Meltdown all training is carried out by management and the staff member must sign a document to confirm they understand the training and will follow all instructions and procedures	Not at this time - review on an occurrence of accident or near miss	Management	Ongoing	Ongoing
Incorrect Usage of the Meltdown	Participants and Staff	3	Possible	4	Major Injury or Condition High Priority	All patrons must watch the health and safety video prior to using the equipment. In the video it outlines the correct ways to use the meltdown and points out incorrect ways to help emphasise the dangers of incorrect usage	Not at this time - review on an occurrence of accident or near miss	Meltdown Operator	Ongoing	Ongoing
Potential collision by the participants with a member of the audience.	Participants	2	Unlikely	3	Over 3 Day Injury Medium Priority	Meltdown is always manned when in use, we have a barrier set up around the meltdown to eradicate the possibility of this situation and also the operator will always ensure no audience member is leaning on the outer wall	Not at this time - review on an occurrence of accident or near miss	Meltdown Operator	Ongoing	Ongoing
<b>The Following are risks associated with use of the Caving System</b>										
Slips, trips and falls.	All users and staff	2	Unlikely	3	Over 3 Day Injury High Priority	All groups to wear appropriate footwear clothing and helmets	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
						All groups to have access to first aid kit, first aider and know where to report to in case of a problem.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing

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						Any participant in psychological / physical distress to be rescued as per procedures document	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Unauthorized Access	All unauthorized users	3	Possible	4	Major Injury or Condition High Priority	All entry points secured when the activity is not supervised	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Entrapment	Participants	2	Unlikely	3	Over 3 Day Injury High Priority	Group briefing on the layout of the cave system including the twists and turns involved and the appropriate movement during the activities and in case of perceived entrapment.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Structural failure of the artificial system	All users and staff	1	Very Unlikely	4	Major Injury or Condition High Priority	Operators monthly and daily checks must be followed to ensure equipment is safe and fit for use. Any defects will be reported to the manufacturer	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
						Annual inspection by manufacture to ensure equipment is safe and fit for use.	Not at this time - review on an occurrence of accident or near miss	Manufacturer (King Kong Climbing)	Ongoing	Ongoing

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					Perform maintenance where necessary	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing					
Panic attacks and fear	All users and staff	2	Unlikely	3	<i>Over 3 Day Injury</i>	<i>High Priority</i>				Instructors to offer challenge through choice. Explain the difficult sections of the cave during the brief	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
										Encourage group to support each other during the activity.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
										Clearly define emergency exit and procedure for quick exit of the system - Any participant in psychological / physical distress to be rescued as per procedures document	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Escape hatches	Participants	2	Unlikely	2	<i>Minor Injury</i>	<i>High Priority</i>	Check that emergency exits are unblocked and in good working order at the beginning of each session.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing			



# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability		Severity		Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Physical, mental condition and illness	Participants and staff	2	Unlikely	2	Minor Injury	High Priority	Information about existing physical, mental and medical conditions known by staff including but not limited to – claustrophobia, heart conditions, back pain, anxiety, asthma, epilepsy, pregnant etc	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing

The Following are risks associated with use of the Soft Play Area

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability	Severity	Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done		
Injury due to incorrect use of Soft Play Equipment	Participants and staff	2	Unlikely	2	Minor Injury	High Priority	<p>Signage requests customers to abide by the 'Rules of Play' Customers will also sign a document before partaking in use of the Soft Play area which states they agree to abide by the following</p> <ul style="list-style-type: none"> <li>• Leaving Jewellery or badges with parents / guardians. Spectacles should only be worn if used with a retainer or shatterproof lenses</li> <li>• Removing Shoes before use and wearing socks                             <ul style="list-style-type: none"> <li>• Not playing in front of the slide exits</li> </ul> </li> <li>• Clothes with Ropes and Cords should not be worn in the play area</li> <li>• No Sharp objects may be taken into the play area</li> <li>• It is forbidden to climb on the netted walls or the system structure</li> <li>• No Food, drinks or chewing gum should be taken into the play area</li> <li>• It is forbidden to smoke or play with fire within the play area</li> <li>• Children who are unwell should not enter the play area</li> <li>• Balls or other objects should not be thrown at each other                             <ul style="list-style-type: none"> <li>• Please do not climb up the slides</li> </ul> </li> </ul> <p>As per the 'Rules of Play' a responsible adult must supervise the children and be sure their behaviour is under control.</p>	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Injury due to colliding participants	Participants and staff	2	Unlikely	2	Minor Injury	High Priority	As per the 'Rules of Play' a responsible adult must supervise the children and be sure their behaviour is under control.				

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability		Severity		Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Injury caused by over enthusiastic participant (pushing, shoving, etc.)	Participants and staff	2	Unlikely	2	Minor Injury	High Priority	As per the 'Rules of Play' a responsible adult must supervise the children and be sure their behaviour is under control.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Injury due to pre-existing conditions (e.g. asthma, heart condition, etc.)	Participants and staff	2	Unlikely	2	Minor Injury	High Priority	As per the 'Rules of Play' Children who are unwell should not enter the play area. The parents / guardian of the participant is responsible for determining if the child is physically or mentally able to play on the soft play equipment. If a staff member feels the participant is not physically or mentally able to play on the soft play equipment, then they can restrict the use of it.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Choking	Participants	2	Unlikely	2	Minor Injury	High Priority	As per the 'Rules of Play' No Food, drinks or chewing gum should be taken into the play area	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability		Severity		Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Injury from loose objects	Participants and staff	2	Unlikely	2	Minor Injury	High Priority	As per the 'Rules of Play' all Jewellery or badges should be left with parents / guardians. Spectacles should only be worn if used with a retainer or shatterproof lenses	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Over Capacity / Overloading of Equipment	Participants and staff	2	Unlikely	3	Minor Injury	High Priority	The Equipment has a capacity of 150 participants. Avoiding the hazard of overcrowding is managed through the Book Now Software which prevents the taking of bookings once the capacity has been reached	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability	Severity	Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Injury from damaged or defective equipment	Participants and staff	2 Unlikely	3 Minor Injury	High Priority	Equipment is visually inspected daily, and any damaged or defective equipment is reported to management. Any equipment deemed unfit to use will be taken out of action to ensure it cannot be used by participants	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Underage or Overage use of equipment	Participants and staff	2 Unlikely	2 Minor Injury	High Priority	The 'Rules of Play' state age restrictions for the equipment.	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability		Severity		Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Child Security	Participants	2	Unlikely	2	Minor Injury	High Priority	<p>As per the 'Rules of Play' a responsible adult must supervise the children and be sure their behaviour is under control.</p> <p>There is currently one gate controlled by magnetic lock to prevent children from leaving the area unattended however, there is an open gate at the other side which we are going to remediate by the 10th March 2020</p> <p>10th March 2020 - Gate installed on open side of the area to ensure safe enclosed area</p>	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
<p>The Following are risks associated with Coronavirus (COVID-19)</p>											
Getting or spreading coronavirus by not washing hands or not washing them adequately	Participants , Staff, Visitors, Contractors,	5	Highly Likely	5	Major Injury / Infection	High Priority	<p>Staff are trained in adequate hand washing</p> <p>Signage around the building encourages regular hand washing and instructions on how to do it effeciently</p> <p>Water, Soap and Washing Facilities provided</p> <p>Hand Sanitiser placed at multiple points around the park</p>	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability	Severity	Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Getting or spreading coronavirus in common use high traffic areas such as canteens, corridors, rest rooms, toilet facilities, entry/exit points to facilities, lifts, changing rooms and other communal areas	Participants , Staff, Visitors, Contractors,	5 Highly Likely	5 Major Injury / Infection	High Priority	<p>Capacity has been stayed at a reduced number 150 (Normal Capacity of the Trampolines is 200 plus extra 100 for the Soft play and Cave)</p> <p>Staff are trained to avoid 'pinch point' areas unless alone, these are areas where social distancing is impossible to follow</p> <p>If staff share any equipment they must sanitise before and after use</p> <p>staff are trained to cover the mouth and nose with a tissue or sleeve (not hands) when coughing or sneezing (Catch it — Bin it — Kill it)</p>	Near misses will be reported and regularly reviewed	All Staff	Ongoing	Ongoing

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability	Severity	Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done		
Getting or spreading coronavirus by not cleaning surfaces, equipment and workstations	Participants , Staff, Visitors, Contractors,	5	Highly Likely	5	Major Injury / Infection	High Priority	<p>We have identified surfaces that are frequently touched and by many people e.g Hand rails, Door handles, PDQ machines, Waiver Station, Condiments area, areas of the Trampoline Equipment and have ensured a high level of cleaning on these area's is priority</p> <p>Staff are trained on what PPE is required for certain cleaning tasks and how to put it on and take it off</p> <p>Staff are discouraged from using the same equipment however, where this needs to happen they are trained to sanitise it before and after use</p> <p>Contactless Payments and Pre-bookings are encouraged</p> <p>Staff are encouraged to keep surfaces clear to make it easier to clean and reduce the likelihood of contaminating objects</p> <p>Staff are encouraged to empty bins more often</p>	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
								Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing



# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability	Severity	Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Mental health and wellbeing affected through isolation or anxiety about coronavirus	Staff	5 Highly Likely	5 Major Injury / Infection	High Priority	<p>Staff are informed and encouraged that they can discuss any concerns regarding returning to work with management and it will be private and confidential. Regular meetings can take place in a bid to assure the staff member.</p> <p>Staff will be kept up to date with any issues that have arisen concerning operating during the current pandemic</p> <p>Staff are encouraged to seek further support and guidance that can be provided by the government and other mental health charities</p>	Not at this time - review on an occurrence of accident or near miss	All Staff	Ongoing	Ongoing
Increased risk of infection and complications for vulnerable workers	Staff	5 Highly Likely	5 Major Injury / Infection	High Priority	<p>We have identified any staff that fall under the following categories.</p> <ul style="list-style-type: none"> <li>- Clinically extremely vulnerable</li> <li>- People self isolating</li> <li>- People with symptoms of Coronavirus</li> <li>- Groups that may be at higher risk of poorer outcomes</li> </ul> <p>Staff have been trained to notify the management team if they fall under any of the categories above and liaison will take place between them to arrange working conditions</p>	Will review daily and amend procedures if necessary	All Staff	Ongoing	Ongoing

# Ascent Trampoline Park Risk Assessment



What are the hazards?	Who might be harmed and how?	Probability	Severity	Overall Risk Rating	What are you already doing?	Do you need to do anything else to manage this risk?	Action by whom?	Action by when?	Done
Printed: Liam Hoyle    Signature: Liam Hoyle    Position: General Manager    Date: 02.02.2022									